



## SUCCESS STORY

# Public Sector



### Client We Served

A large U.S. government organization.

### Problem We Solved

Microsoft® Rights Management Services (RMS) was implemented across the entire organization in order to facilitate secure exchange and collaboration of healthcare records and private data. However, there was also a need to be able to share RMS-protected email and documents with doctors and other healthcare professionals that work throughout their network of healthcare facilities. The organization needed an easy way to RMS-enable these external parties, automate the maintenance of their RMS credentials, and securely deliver RMS-protected email to thousands of BlackBerry devices.

The organization's goal was to have the capability to exchange documents and email with their extended supply chain with the security of RMS technology quickly and easily, enabling secure exchange of healthcare records and other sensitive PII (Personally Identifiable Information) and HIPAA-regulated information. The organization can now also allow email and documents to be accessed by their mobile users on their BlackBerry devices and be confident that the content of those communications are persistently protected at rest...in transit...and in use—eliminating an otherwise potentially gaping security hole.

### Products Implemented

GigaTrust was awarded, after a highly competitive procurement process, to provide the GigaTrust solution that included two products: GigaTrust Enterprise Plus and GigaTrust for BlackBerry. GigaTrust Enterprise Plus is a combination of server software and a client that make it easy to provision external users with RMS credentials. In addition, it permits an extranet deployment of RMS. GigaTrust for BlackBerry is a combination of a GigaTrust BES extension, web service and mobile device client that ensure enforcement of RMS protection for content delivered to BlackBerry devices. BlackBerry users are then able to review and author RMS-protected email with complete access to the organization's enterprise templates.

## About GigaTrust

GigaTrust is a cutting-edge provider of email security and content protection software products and services with customers in both the public and private sectors. GigaTrust is the only provider of the Intelligent Rights Management™ solution, which combines innovative next-generation content security technologies built on the foundation of Microsoft® Rights Management Services. In February 2003, the firm formed a strategic partnership with Microsoft and formally launched the first in the family of proprietary Intelligent Rights Management products based on the Rights

Management Services (RMS) security platform. GigaTrust is a Microsoft Silver Certified Partner. GigaTrust's family of products and services is easy to use and easy to deploy for either the author or recipient of protected content. GigaTrust's products and services include security solutions for email/attachments and document protection, automated external user provisioning, web content, network file shares, content repositories, discovery enablement, and mobile device support. For more information about GigaTrust, visit [www.gigatrust.com](http://www.gigatrust.com).

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