

# Support

We stand behind our service and solution with trained and experienced support personnel located in the United States at our headquarters - so you are in good hands. The GigaTrust™ Support Services Program works directly with on-site technical staff to solve customer issues in the most efficient manner possible - When our staff cannot fix your issues based on the information provided, a remote session can be established to ensure your customer issues are mitigated effectively and downtime is minimized.

The GigaTrust EWS Search diagnostic utility is a diagnostic tool and may be obtained from and used with your GigaTrust representative.

## **Already a customer?**

[Login here](#) to submit a ticket to our helpdesk. A GigaTrust representative will reach out to you as soon as possible to resolve your issue.