



PRODUCT OVERVIEW

GigaTrust e-Discovery Agent: Bringing email service into compliance with discovery policies

How can IT and legal organizations search and retrieve RMS-protected content instantly while lowering discovery costs?

"One of the most logical methods for storing electronic data, like emails... is deploying a digital archiving solution that can easily satisfy e-discovery requirements without creating major headaches for IT and legal."

— Osterman Research, June 2007

In the age of e-discovery, preparedness is key

The 21st century has brought with it many technological conveniences. Therefore, it's no surprise that email has become the communication mode of choice in the workplace and beyond. It is estimated that the average corporate user sends and receives 140 emails a day—an average of one email every 3.4 minutes. The shift from paper-based communications and rows and rows of filing cabinets filled with documents to electronic messaging has resulted in more and more companies having to learn and deal with the challenges of e-discovery. This increased reliance on electronic communication brings with it the increased responsibility of how you and the organizations you interact with handle emails—the stakes go even higher when messages go missing or cannot be accessed.

GigaTrust helps protect and archive email so information is easily accessible

GigaTrust has extended its Intelligent Rights Management™ solution to facilitate e-Discovery in an organization that has deployed Microsoft® Windows® Rights Management services (RMS). Now, when emails are processed for delivery to an archival system and GigaTrust's e-Discovery software product is in place, RMS-protected email is searchable.

As the email is processed by the software, it checks for RMS-protected content, including attachments. The GigaTrust system will scan through all of the threads of an email and any attachments. If any portion of the email is RMS-protected, the protection is detected and removed. The email is then reconstructed to appear like any other email with threads or attachments. The email message is then sent to the organization's archival system or e-discovery system and once stored, can be indexed and searched.

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Email as evidence is becoming more and more common in legal proceedings and is now included in 75% of all e-discovery.



IT and legal organizations can search and retrieve content instantly, transforming information into an enterprise asset that lowers discovery costs, improves litigation support and enables internal investigations.

The e-Discovery Agent from GigaTrust can even be used to support sending Microsoft Outlook .pst files to outside e-discovery services. Simply load the contents of your .pst file into a processing mailbox or folder, which the e-Discovery Agent monitors. The Agent will then process the email as described above. A .pst file can be created from the unprotected emails and delivered to the outside e-discovery service.

Because of our innovative approach to making the content searchable, the e-Discovery Agent can scale to support numerous Microsoft Exchange Servers and process extremely large amounts of email. This is achieved through the advanced techniques used for processing and decrypting the email.

Benefits of GigaTrust's e-Discovery Agent include:

- Decrypts RMS-protected emails and reconstructs without protection when the situation requires.
- Searchable within an email archive system.
- Saves time by providing easy access to information for e-discovery situations in searching archives.
- Helps control how content is used and distributed beyond simple access control.

GigaTrust provides an effective and easy way to prevent loss of intellectual property while helping to bring your email service into compliance with organizational or governmental discovery policies.



About GigaTrust

GigaTrust is a cutting-edge provider of email and content security software products and services with customers in both the public and private sectors. GigaTrust is the only provider of the Intelligent Rights Management™ solution, which combines innovative, next-generation content security technologies built on the foundation of Microsoft® Windows® Rights Management Services. In February 2003, the firm formed a strategic partnership with Microsoft and formally launched the first in the family of proprietary Intelligent Rights Management products based on the

Rights Management Services (RMS) security platform. GigaTrust is a Microsoft Gold Certified Partner. GigaTrust's family of products and services is easy to use and easy to deploy for either the author or recipient of protected content. GigaTrust's products and services include security solutions for email and document protection, automated external user provisioning, web content, network file shares, e-discovery enablement, and the BlackBerry mobile device. For more information about GigaTrust, visit www.gigatrust.com.

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